

At Athena Day Spa in Vancouver, Washington, customer service is our number one priority. In order to provide you with the best service possible at our beauty salon and spa, we have the following policies:

Special Requests

A group booking with multiple service appointments must be guaranteed by a 50% reservation fee. Appointments missed without notice forfeit all reservation fees.

Spa Packages

Spa packages or services cannot be used at another time or exchanged after arrival time.

Deposit Policy

Please have a credit card available to confirm a multi-service reservation. We accept Visa(R), MasterCard(R), and Discover(R). We regret that we cannot administer refunds for unused services in the event of an early departure. Services are non-transferable and non-refundable.

Cancellations and No Shows

Because we reserve our time for you when you make an appointment, all services require a minimum of 24-hours notice for cancellation, or we will bill you 50% of the price of the service. If you do not show up for your appointment and do not cancel it, we will bill you 50% of the price of the service.

Returned Checks

We reserve the right to charge a \$25 fee for all returned checks.

Gift Certificates and Retail Products

Gift certificates are non-refundable. Please note that there are no refunds or returns on retail products.